



Partnering with The Indigo Trust

AT A GLANCE

Relationship-based funding
Primarily unrestricted, multi-year grants
No open application process
Flexible, proportionate reporting
Focus on trust, learning and long-term impact

Our Approach

We believe the strongest partnerships are built on trust, openness and mutual respect. Our funding is flexible, relationship-based, proportionate and responsive. Alongside funding we may offer introductions, shared learning and strategic support.

Who We Are

We provide a named contact for our grantee-partners. [More information about our team and trustees](#)

What We Fund

We support organisations whose work aligns with our [funding priorities](#) through, primarily, unrestricted, multi-year grants. We do not operate open funding rounds. We identify partners through research, recommendations and networks.

How We Select Partners

Potential partners are identified through research, trustee insight, recommendations and sector networks. Shortlisted organisations are invited to an exploratory conversation before a proposal is developed for trustee consideration.

Our Commitment to Partnership

Partners can expect honest communication, flexibility, regular check-ins, a named contact and a focus on learning. We ask partners to use funds as agreed, maintain good governance and communicate openly about significant changes.

Equity, Diversity and Inclusion

EDI is central to how we work. We aim to support social justice, use accessible and proportionate processes, build equitable relationships and continually improve through learning from partners.

Grant Payments

A member of the team will contact you direct to explain payment and bank verification processes. Grant payments can take up to 10 working days once approved.

Reporting and Accountability

Reporting is intentionally light-touch and focused on learning. Typically this includes regular conversations, annual reports and accounts, and early communication about significant organisational changes.

Looking Beyond Funding

Where helpful, we offer strategic thinking, learning support, introductions to networks and funders, shared learning opportunities and help to amplify partners' work.

Renewals and Long-Term Relationships

We aim to discuss potential renewals well in advance and communicate early about future funding decisions to provide as much certainty as possible.

Feedback

We welcome feedback and believe continuous learning helps us become a better funder and partner.

Raising a Concern

If you wish to make a complaint about any aspect of The Indigo Trust's work please email **complaints@sfct.org.uk** or write to: The Sainsbury Family Charitable Trusts, The Peak, 5 Wilton Road, London, SW1V 1AP.

We take complaints seriously and aim to acknowledge complaints within 7 working days and to resolve your complaint within 28 working days. Please see full details of SFCT's complaints policy [here](#).

Open Data

We publish information about our grants on our website and public platforms such as the [Charity Commission](#) and [360Giving](#). Let us know if publishing this information could pose a risk to your organisation or the people you work with.

Acknowledging our Support and Using the Indigo logo

If you wish to acknowledge our support for your work publicly, including on social media, please consult us first. We can supply a high quality image of our logo, good enough for print and web, on request.